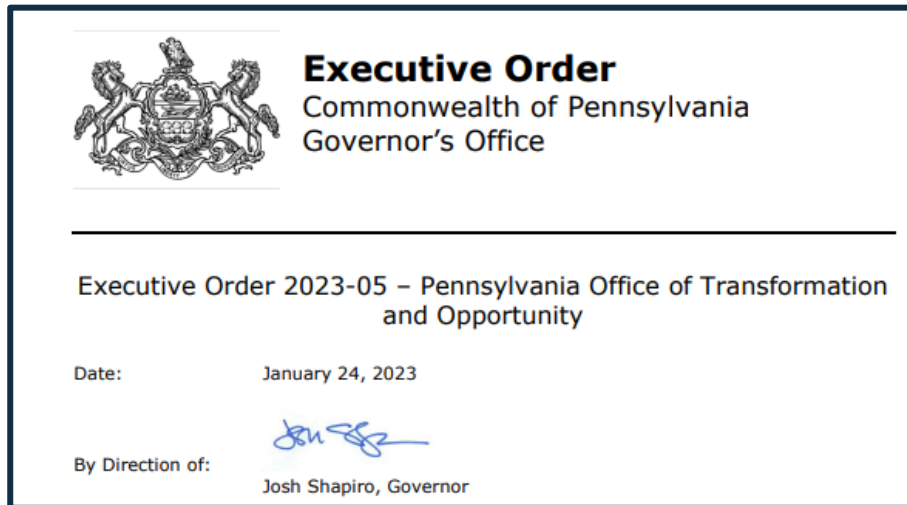








The Governor's Office of Transformation and Opportunity

Fast Track | Permitting Reform | Transparency | Accountability

OTO – ‘Who’ we are and ‘Why’ are we here?



Our Strategic Priorities

-  Solve problems and address bottlenecks that impact the business communities' interaction with the Commonwealth
-  Help lead a coordinated effort to develop and implement the Commonwealth's economic development and innovation strategy
-  Design and implement a Performance Management System and other data visualization tools for the Governor's Office
-  Serve as a single point of contact for businesses as they navigate complex projects that require coordination amongst multiple state agencies

“

Pennsylvania needs a government that works more quickly, one that is able to figure out a way to get to yes.”

— Governor Josh Shapiro

Client Facing Services and Support

Partnering with businesses when they need help:

- Identifying state resources
- Accessing regulatory support
- Navigating and eliminating permitting challenges
- Finding and applying for relevant grant programs
- Connecting with agency contacts to strengthen relationships and answer questions

OTO strives to be the facilitator that bridges public -private sectors to support economic development

Direct Stakeholder Engagement & Feedback

PermitConnectPA Conference - brought together Commonwealth agencies, developers and public utility companies to collaborate and discuss:

- Permitting challenges and roadblocks
- Potential policy and legislative reforms
- Opportunities for ongoing communication & collaboration
- Increasing capacity for permitting
- Process improvement and the role of technology in improving the permitting experience

Additional OTO Initiatives

PAyback

Permit
License and
Certification

PA Permit
Fast Track
Program

Agency
Dashboards

Permit
Accelerator

Cross Cutting Collaboration | Multi-Agency Coordination | Time Bound Processes | Transparent & Accountable

PAYback

The screenshot shows the PAYback application form interface. At the top left is the PAYback logo. To its right is a progress bar with five steps: WHO, WHAT, WHEN, INFO, and SUBMIT. The 'WHO' step is currently active, indicated by a filled circle and a line extending to the left. Below the progress bar is the heading 'Welcome to PAYback'. A paragraph of text explains the form's purpose: 'This form is to help you check **eligibility** for a refund of permits, licenses, or certification application fees. It shouldn't take more than five minutes to complete. This tool helps you file a **request for an agency to review** your application.' Below this text is a radio button selection for 'I am a/an: *' with options: Individual (selected), Business, Charity, and School. A text input field labeled 'Applicant Name *' is positioned below the radio buttons. A dark blue 'Proceed' button is centered below the input field. At the bottom center is a link for '? FAQ'.

PAYback

WHO WHAT WHEN INFO SUBMIT

Welcome to PAYback

This form is to help you check **eligibility** for a refund of permits, licenses, or certification application fees. It shouldn't take more than five minutes to complete. This tool helps you file a **request for an agency to review** your application.

I am a/an: * Individual Business Charity School

Applicant Name *

Proceed

? FAQ

PA Permit Fast Track Program – Executive Order

- **The PA Permit Fast Track Program and Guidance was authorized by Governor Shapiro's Executive Order 2024-04:**
 - This EO builds on Governor Shapiro's previous permit reform initiatives to streamline permitting for complex, high-impact projects by:
 - Providing high-touch inter-agency coordination
 - Building in accountability for agencies and project sponsors
 - Ensuring transparency in permitting for project sponsors, stakeholders and the public



Executive Order

Commonwealth of Pennsylvania
Governor's Office

Executive Order 2024-04 – PA Permit Fast Track Program

Date: November 19, 2024

By Direction of:

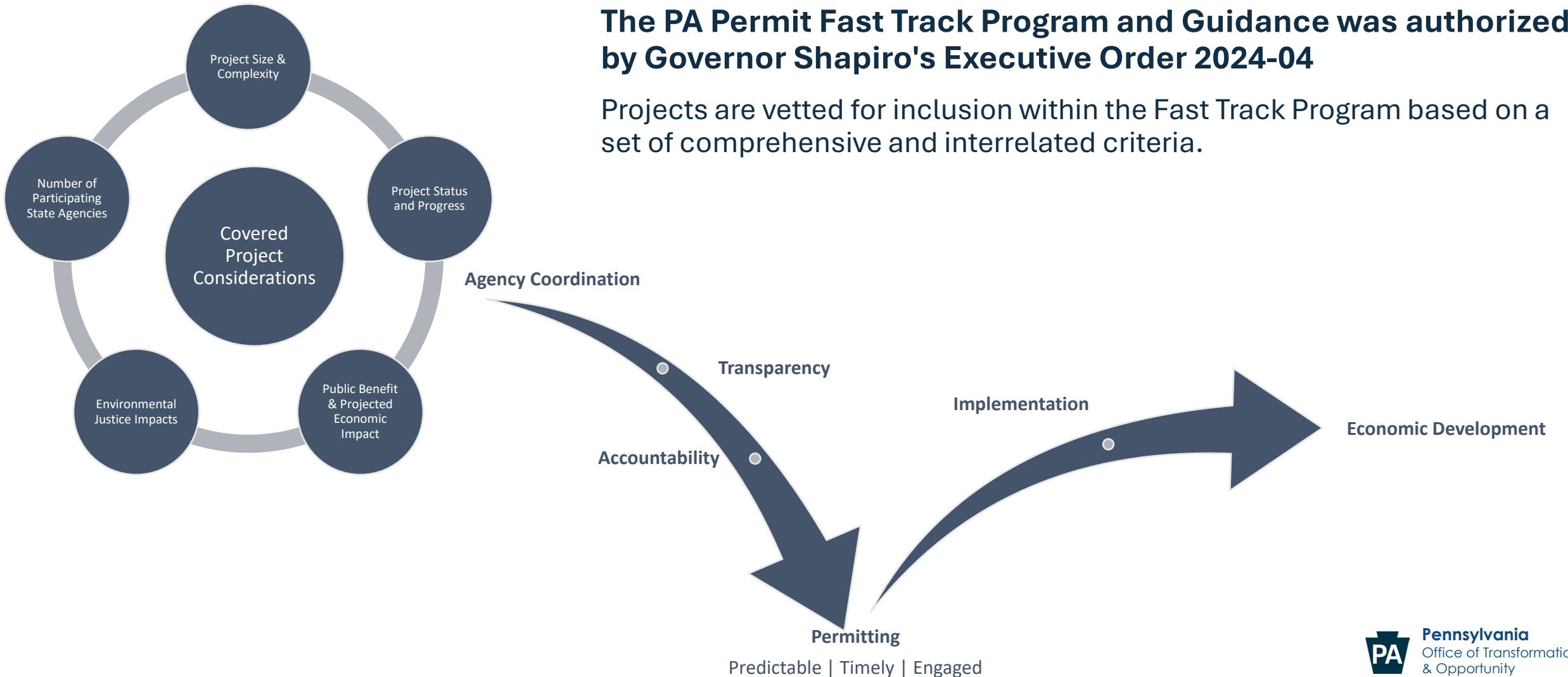
A handwritten signature in blue ink, appearing to read 'Josh Shapiro'.

Josh Shapiro, Governor

PA Permit Fast Track Program – Executive Order

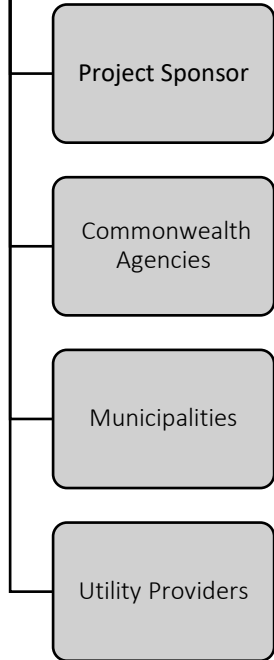
The PA Permit Fast Track Program and Guidance was authorized by Governor Shapiro's Executive Order 2024-04

Projects are vetted for inclusion within the Fast Track Program based on a set of comprehensive and interrelated criteria.

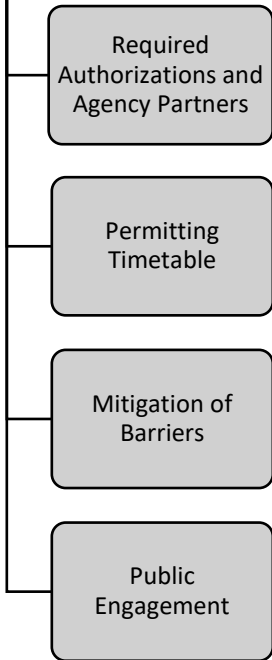


PA Permit Fast Track Program - Next Steps

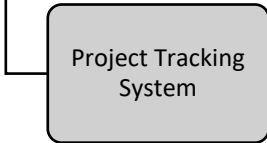
Coordination Across Project Partners



Coordinated Project Plan



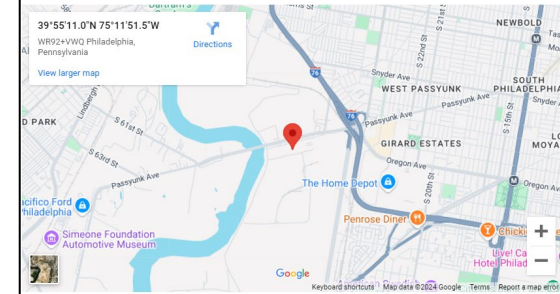
Dashboard Development



The Bellwether District

Project Description

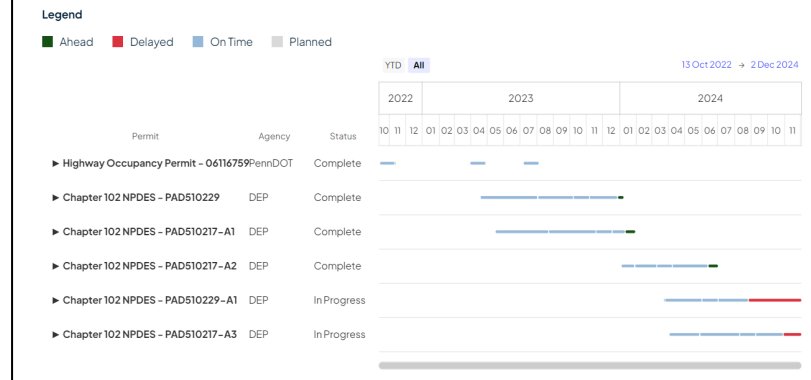
The Bellwether District is a 1,300-acre, 14 million SF master planned, sustainably-built development on the site of the former Philadelphia Energy Solutions refinery in South Philadelphia. Comprising nearly 2% of the City's landmass, the site is less than 3 miles from Center City, Philadelphia International Airport, I-95, and I-76, and less than 5 miles from PhilaPort, with connectivity to existing rail and maritime infrastructure. The initial development plan consists of a 700-acre logistics campus and a 250-acre innovation campus, projected to create approximately 19,000 direct permanent jobs. This transformational redevelopment is led by HRP Group, a vertically integrated real estate investment and redevelopment company that reimagines, remediates, and redevelops obsolete industrial sites across the United States. HRP Group does this all with its uniquely holistic approach to development that prioritizes economic, community and environmental sustainability.



Point Of Contact

Sponsor: HRP Group
 Name: Mia Fioravanti
 Title: Vice President of Corporate Affairs
 Email: mforavanti@hilcoglobal.com
 Phone: (610) 551-8390
 Website: www.thebellwetherdistrict.com

Permitting Timeline



Data Driven Accountability and Tools: Permit, License & Certification (PLC) Tracker

Snapshot data to measure year-over-year permit performance

- The PLC Tracker is an annual internal effort to collect permitting data to:
 - Measure impact
 - Find opportunities for improvement
 - Tell compelling narratives about permitting across the Commonwealth
- The Tracker is also the mechanism to maintain the accuracy of PAYback, the Governor's permitting money-back guarantee for delayed permits.
- In tandem with efforts like the PLC Tracker and the Permit Accelerator.



42.2% decreased
processing time
for DEP's CH. 102



70% reduced
processing time
achieved for
PDE's Temporary
Teaching Permits

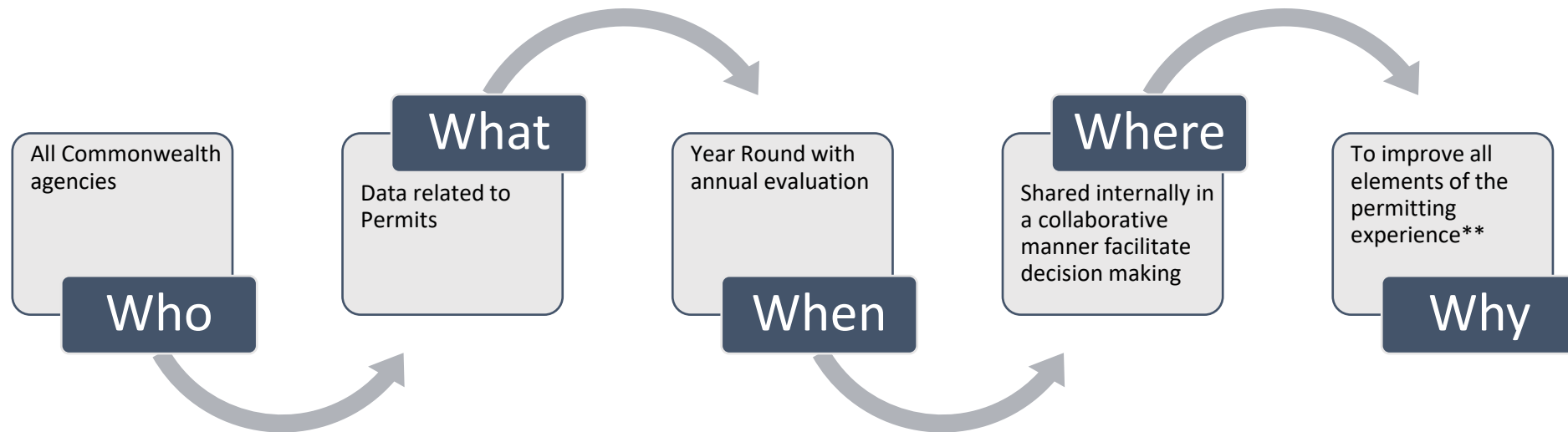


81% decreased
processing time for
DOH's Clinical
Laboratory Permits

OTO works with agencies in more systemic, ongoing ways to ensure permit reform remains a focal point for partners across the Commonwealth.

Data Driven Accountability and Tools: Business Friendly Dashboards

Real time data insights around agency priorities via Agency KPI Dashboards that communicate the:



**To improve all elements of the permitting experience, agencies need to first need understand how they're performing and what elements might contribute to that performance. The PLC tracker gives us insight into areas where agencies are doing well and areas where they can improve, so we can prioritize resources to address the highest opportunities

Permit Accelerator Program

The Permit Accelerator is a two-part initiative that teaches Commonwealth employees how to design innovative pilot programs and then funds the implementation and evaluation of those pilots.

- **Part I:** Employees go through 10-week design course that teaches skills like human centered design, product market fit, empathy mapping and stakeholder engagement as they design pilot programs.
- **Part II:** OTO funds agencies up to \$20,000 to implement and evaluate their permit pilot projects.



Open Discussion

Direct Stakeholder Engagement & Feedback: Regional Forum Listening Tour & Conversations

Kicking off in early 2025, OTO will be facilitating conversations with economic development entities to learn:

- What has worked and not worked in their efforts to collaborate with the Commonwealth?
- What are the biggest challenges they face during economic development projects?
- How can the Commonwealth be a better partner in their economic development efforts?

Community Impacts

- **What are some examples of impact(s) of permitting / regulation on economic development within your community?**
- **Examples:**
 - Loss of an opportunity & associated infrastructure investment
 - Loss of population due to a project withdrawal
 - Increased community investment due to project success
 - Increased tax revenues

Permits & Agencies

- **Understanding that permitting & regulation are a challenge for economic development lets dive into your specific challenges:**
 - Agency
 - Permit type
 - Specific challenge faced

Next Steps

- **Complete statewide engagement of stakeholders**
- **Compile a summary of findings & stakeholder desired change(s)**
 - Permitting | Law | Regulation
- **Establish next steps guided by findings**



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